

Finally! No more quarantines when entering or leaving Austria. This applies to most countries in Europe and especially to residents of Germany, Switzerland & Austria!

SAFETY INFORMATION AT A GLANCE

Every guest always needs a valid and current test result for accommodation, meals in the hotel and use of personal services.

Validity: PCR test 72h / antigen test 48h / self-test 24h

Compliance with general safety regulations

- 1 meter away from people not belonging to your family
- Wear FFP2 masks in public areas is not applicable
- Regular hand washing and disinfection
- Maximum 8 adults + children in need of care
- Respect the maximum number of people allowed (1 person per 10m²) (see signs).

Various, convenient and professional test facilities:

A test station has been set up for all guests in Seefeld at the Seefeld train station. Antigen tests with a record of the results (on a mobile phone or printed if necessary) are carried out by experienced staff for $\in 4.50$. The tests are valid for 48 hours. The current opening hours are every day, including Saturdays and Sundays, from 11.00 to 19.00 *. PCR tests are also available there and are valid for 72 hours. ($\in 40$,- only with the regional guest card) You can also take the test at the regional doctors and at the pharmacy in Seefeld (from $\in 25$,-). In addition, we also offer the above test service directly at the hotel with simple gargling. (no nasal or throat piercing test) Dates: Tuesdays, Thursdays and Saturdays from 10.30 a.m. to 12 noon (in our Kännchen disco).

For visits to restaurants and shops outside the hotel, please use the contact tracing services via the Seefeld app ''Tracy''.

TRACY is a contact tracing web app for tourism and allows you to have a pleasant and worry-free stay in restaurants, bars and many other places despite COVID-19 regulations. Whether you are travelling in a group or alone. Scan the QR code displayed in the entrance area, at the table, at the bar or on a poster and enter your contact details and the number of accompanying persons.

- Use our QR codes to check in at restaurants, bars, shops, events, etc.
- Scanning saves you the hassle of filling out lists on the spot. You only have to enter your contact details the first time.
- After 28 days, all data is automatically deleted.

Tracy does not need to be downloaded but works as follows:

Tracy.app is a web app. This means that you do not need to download a special app from the App Store or the Play Store.

- Open the camera app and point the camera at the barcode (visible in restaurants and shops)
- The camera recognises the QR code and asks whether the link should be opened with the standard browser application.
- Confirm opening
- You can now enter your contact details in the web form and submit it.

For older Android devices, you may need to download and use one of the many free QR code scanning apps available.

In pubs, restaurants and shops the following applies:

- Registration requirement for stays longer than 15 minutes (so does NOT apply to takeaways or vendors).
- Distance rules (1 metres between groups of people)
- Indoors 8 persons per table plus children in need of care
- Outdoors 16 persons per table plus children in need of care
- FFP2 mask until you sit down at the table
- FFP2 mask for employees
- Closing time is 12 pm

THE MOST IMPORTANT ANSWERS FOR TRAVEL TO AUSTRIA

When does the Hotel Klosterbräu & SPA open?

We will be open on the first possible day, i.e. from Wednesday, 19 May (beginning of Whitsun week) until 04 April 2022!

Is it currently allowed to enter Austria?

Yes, the borders are freely passable. Those entering Austria currently still need a negative PCR or antigen test that is not older than 48 hours and must fill out an uncomplicated, electronic entry form in advance. (Only fill in shortly before entry & click on "none of the exceptions").

Do I currently have to go into quarantine on the Austrian side when entering the country?

No. In detail: People who have been **tested**, vaccinated or have recovered are allowed to enter Austria and go on holiday **without quarantine.** A negative test result is sufficient for carefree travel.

Can I get tested in Seefeld and in the hotel before returning home?

Yes, very easy, convenient, inexpensive and professionally supervised.

A test station has been set up at Seefeld railway station for all Seefeld guests. Experienced staff will carry out these antigen tests, including a results protocol (on your mobile phone or printed out if required), at a cost of \in 4.50. The tests are valid for 48 hours. Current opening hours (as long as required): daily, including Saturdays and Sundays, from 11.00 to 19.00 *. PCR tests, valid for 72 hours, \in 40,-exclusively with regional guest card, are also offered on site on request. * Opening hours and prices may be adjusted as required; subject to change. You can also get tested at regional doctors and at the Seefeld pharmacy (from \in 25,-). In addition, we also offer the above-mentioned test service several times a week directly at the hotel and at the same conditions.

Do I have to go into quarantine when I return?

No. This has never been the case for Swiss and Austrians. For Germany:

In Germany, a new nationwide coronavirus entry regulation came into force on 13.05.2021. For entry from a risk area, the following applies: **tested** (antigen test 48 hours, PCR test 72 hours), vaccinated (i.e. fully immunised plus 14-day waiting period) and recovered (proof of infection using PCR test, min. 28 days, max. 6 months old) persons may return without restriction (without quarantine). The risk area classifications are made by the Robert Koch Institute. Our incidence figures (as of 13.05.2021, trend still decreasing): Austria 89.1, Tyrol 94.4. Thus Austria is still classified as a risk area for Germany - however, the above-mentioned regulations apply and therefore no quarantine is necessary.

Here you will find the answers to the most important questions regarding the regulations in Austria, local testing possibilities, test validity, etc.

https://upload.seefeld.com/vermieter/infomail/ReisenindieORS.pdf

Here are the answers for the return journey from Austria:

https://upload.seefeld.com/vermieter/infomail/reisebestimmungen.pdf

Further answers to hotel-specific questions:

Can the entire Klosterbräu infrastructure including the wellness facility, saunas, swimming pools, sports facilities, buffets, etc. be used?

Yes, our entire infrastructure may be used. The usual distance and hygiene rules apply, as well as a "1 person per 10m²" requirement, which is very easy to implement due to our generous dimensions. Each area is signposted accordingly with the maximum number of people allowed.

In which areas must an FFP2 mask be worn? No mask obligation: At the table in the bars & restaurants, in open-air gastronomy such as our bistro, Klosterhof & Bräukeller terrace, in the sauna, when swimming, in the fitness room & generally outdoors.

Furthermore, masks are **not compulsory** for persons who cannot be expected to wear a mask for health reasons and children up to the age of 6. Children between the ages of 6 and 14 can wear a tight-fitting mouth-nose protection instead of an FFP2 mask.

Mandatory wearing of masks: indoors in public areas, in services close to the body, in public transport & mountain railways and in shops. As a rule, a distance of 2 m must be maintained from persons not belonging to the household. Wellness facilities or fitness rooms: An area of 20 m² must be available per visitor. The same rules apply to hotel gastronomy as to the rest of the gastronomy (incl. closing time at 12 p.m.).

Are shops and service providers open?

The shops, boutiques, huts, casino and cable cars will be open from 19 May. Conditions currently include the compulsory wearing of an FFP2 mask (in closed transport cabins) and 20 m² of space per customer. A minimum distance of 2 m must be maintained. Service providers close to the body are also open. These include e.g. hairdressers, physiotherapists, masseurs and beauty salons (compulsory testing for service providers close to the body). For them, too, an FFP2 mask must be worn by both the customer and the service provider.

Care in the children's club

For children we provide a very simple Lollipop quick test. This enables supervision in the children's club. Children under the age of 10 do not require a test for the rest of the hotel.

For any further questions or concerns, we are always happy to help by phone and email!

The Seyrling family and the Younique® team

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